Shannon (Jen-Hsin) Chung

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WORK HIGHLIGHTS:

- Provided marketing or event support for the NY Liberty, Sports Business Journal, DIAZA Football, and NYU.
- Collaborated with NBA's Brooklyn Nets through NYU Real World initiative in expanding reach to South America.

EDUCATION:

New York University Master's in Sports Business **National Tsing Hua University** Bachelor of Kinesiology (GPA:3.5)

WORK EXPERIENCE:

DIAZA Football

Marketing and Social Media Intern

- Created and executed TikTok content strategies while managing LinkedIn and Instagram engagement.
 - Designed custom GIFs for partner teams to enhance their social media presence.
- Assisted in email marketing campaigns by developing content ideas aligned with brand initiatives.

WNBA New York Liberty

50/50 Raffle Tickets Seller

- Facilitated the sale of 50/50 Raffle tickets at New York Liberty home games to raise \$93,990 for the foundation and made net sales for \$13,690 and 606 net transactions individually.
- Engaged with a diverse fanbase to promote and explain the raffle program, providing excellent customer service and accurate reconciliation of payments and tickets sold.

VICTOR Badminton Racket Corp.

Marketing Intern

- Produced monthly social media reports to analyze accounts performance.
- Created over 100 product images in collaboration with the design team, resized and optimized for website use.
- Offered exceptional global customer service, assisting customers with product information, comparisons, athlete sponsorships, and collaborations.

University Basketball Association (UBA)

Social Media Assistant

- Created multiple promotional videos featuring athletes in collaboration with sponsors.
- Conducted interviews with basketball athletes and edited the content for social media platforms.

Chinese Taipei University Sports Federation

- Students Sports Union(SSU) Correspondent | <u>News Portfolio</u>(Google Translate to English)
 - Wrote and reported on college athletics news, covering volleyball, basketball, and baseball. Achieved a click-through rate of 1,880 for a single news article, a record high.
 - Assumed various roles during games, including photography, editorial tasks, and conducting post-game interviews.

RELATED EXPERIENCE:

Sports Business Journal

Event Staff - Game Changer 2024

 Organized guest name tags and verified rosters, assisted with award stage setup and front desk greeting and managed guest check-in and provided information to attendees.

NBA Brooklyn Nets

Collaborator - NYU Real World Program

The NYU team devised a plan to utilize Brooklyn culture in cultivating international partnerships for the Brooklyn Nets and expanding the team's global presence. We implemented the "industrial city" concept to establish a "mini Brooklyn" in Brazil, aiming to foster growth for the team's brand internationally.

NYU - Graduate Sports Business Society

Social Media Chair

- Designed and produced weekly event flyers to promote activities on NYU's Engage platform. •
- Facilitated communication with club leaders and invited panel speakers from the sports industry.

New York, NY

Sept. 2024- Sept. 2024

New York, NY Sept. 2023 – Present Hsinchu, Taiwan June 2023

New York, NY

Jan. 2025- Present

New York, NY

Taipei, Taiwan

May. 2024- Nov. 2024

Taipei, Taiwan Feb. 2022 – Mar. 2023

Feb. 2023 - Jul. 2023

Taipei, Taiwan

Sept. 2021 – June 2023

New York, NY

Jan. 2024- May. 2024

New York, NY

Feb. 2024- Present